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EMS Billing Pitfalls: Recouping Your Fees

This session will provide an EMS manager with tools and ability to review all aspects of their ambulance billing operation. The presentation will utilize examples that engage attendees in discussion. The presentation will cover the latest changes to the billing industry and well as the pros and cons of electronic submission both from the field and the billing office.

Mr. Ryno has extensive experience in the field of Fire and EMS as a provider, educator and Senior Administrator. He is actively serving as a volunteer Fire Chief as well as currently teaching Fire and EMS programs. Mr. Ryno previously completed System Analysis Studies for EMS organizations and municipalities for the Commonwealth of Pennsylvania. He has been the recipient of numerous accommodations and an award(s) of valor in his 27 year emergency services career.

After attending this session, the learner will be able to:

1. Understand the important of measuring key performance indicators and the tools to complete the task.
2. Review the pros and cons of electronic submission for patient care reports as well as to payers.
3. Engage the attendees in live discussion through examples to insure understanding of concepts utilized.

Outline:

- Common billing pitfalls
- Documentation issues
- Data transfer
- Document management
- Claims coding and submission
- Revenue recovery
- Reimbursement cycles
- Staffing and workflow management
- Evaluation