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## EMS Leadership Development

Leadership development is a very important part of the EMS Service. EMS managers both volunteer and professional need the knowledge and tools to be a successful leader.

Drew Fried, EMT- CC, CHEP, CHSP, has been an EMT since 1981 and a New York State EMT certified instructor coordinator since 1998. In 2003 he became a Sr. Program Instructor and Train the Trainer for the Westchester County WEVR –MRC and CERT programs He is an adjunct instructor at SUNY Westchester Community College in Westchester, New York, and was the EMS / Health Services Coordinator for CHD Meridian Healthcare based in New York City from 2000 – 2007. Drew is a Certified Healthcare Safety Professional; and Certified Healthcare Emergency Professional by the Board of Certified Healthcare Management He is also the Executive Director of Pre-Hospital Care Concepts an EMS Information and Training Service, was a member of the fireEMS Editorial Board from 2003 to 2006 and a Peace Officer with the Co-op City Department of Public Safety for 15 years, where held the rank of Sergeant, and was the commanding officer of the Emergency Service Unit. Drew is presently an emergency manager with a NYS government agency, and Director Training for Exchange Ambulance of the Islips.

After attending this session, the learner will be able to:

1. Understand different leadership techniques
2. Explain the role of an officer as a manager, organizer, and leader by
  - a. Delegating
  - b. Evaluating
3. Understand how to run an effective training program Define the hazardous nature of responding to a chemical suicide call.

Outline:

1. Leadership techniques
2. Explain the role of an officer as a manager, organizer, and leader by
  - a. Delegating
  - b. Evaluating
  - c. Different leadership styles
  - d. Understand decision making methods
3. How to deal with member conflict
4. How to use effective communication
5. How to run an effective training program