

Enough about patient care! We need to run a business as well!

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Doug Wildermuth has been employed by the New York State Police for 17 years. His passion for EMS started in 1992 and continues today at the instructional level in the Mountain Lakes Region. While maintaining his paramedic skills on local ambulances, he continued his EMS ambitions by creating E5 Support Services, LLC. E5 helps support local ambulance agencies with staffing, training and consulting. Doug has been happily married for 18 years and resides in Queensbury, NY with his wife and 3 kids.

Every year, it is the same thing, “patient care comes first”. But with more and more ambulance companies closing their doors, when do we finally realize that there needs to be a line drawn in the sand? We are in need of everyone’s help (paid & volunteer) to run the ambulance company as a business. This program will enlighten you on the legalities, personnel problems and internal dynamics to make it work better for you and your agency!

Presentation Outline:
Presentation style

Objective 1: - Identify today’s common concerns with sustaining a partial paid & volunteer company.

Objective 2: - Explain better business practices to better work with your employees.

Objective 3: - Provide protective measures for setting 1, 3 and 5 year plans to help propel your company forward.